

# WESTERN COSTUME COMPANY

11041 Vanowen Street, North Hollywood, CA 91605

<http://westerncostume.com/rentals/halloween>

Western Costume offers two types of Halloween rentals: our Halloween Store, and Warehouse Rentals. The Halloween Store contains a pre-selected inventory of popular costumes in a tented area in the back of the building. Warehouse Rentals involve working with a professional costumer to create a custom look from our complete stock.

## HALLOWEEN STORE RENTALS

- No appointment necessary. Please see Halloween Store hours below. (Note that these hours differ from our normal business hours.)
- Information line: (818) 508-2147; Email: [Halloween@WesternCostume.com](mailto:Halloween@WesternCostume.com)
- **Rental hours:** Monday-Saturday, Oct 2-14 from 10am-6pm; Oct 16-28 from 10-7; Oct 30-31 from 10-6  
**Return hours:** Monday-Saturday, Nov. 1-4 from 10am-6pm, or any of the times listed above. After Nov. 4, returns must be completed during Western Costumes normal operational hours of Monday-Friday, 8-6.
- Costumes returned after November 7 will be charged a late fee of \$15 per day, per costume.
- We gladly accept Cash or a major credit card for all rentals. We do not accept personal checks.
- A valid Driver's License and a security deposit placed on a major credit card are required. The security deposit is equal to two times the rental amount.
- Prices vary.
- You can keep your costume for the entire month of October.
- Not Available For Rental: Police, Military, Postal Workers, Religious, KKK, Nazi or Middle Eastern costumes.
- All Halloween Store Rentals are due back no later than November 7.
- A separate policy applies to rental inside our warehouse. (see below)

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## HALLOWEEN WAREHOUSE RENTALS

- By appointment only. Please call 818-508-2174 or email [bconstantine@westerncostume.com](mailto:bconstantine@westerncostume.com) to schedule your appointment.
- Costumer Fee – There is a \$45.00 per hour labor fee required to have one of our in-house costumers pull your order and do your fitting. There is a one hour minimum fee although depending on your needs your order may take more than one hour. This fee is charged whether you rent items with us or not.
- Minimum Costume Rental: \$100.00 plus labor, any alterations, and cleaning fees.
- Valid Photo ID is required for ALL rentals.
- Payment: We gladly accept cash, VISA, MasterCard, American Express and Discover Card for all rentals. We do not accept personal checks. All rental fees are payable upon costume rental. Rental/deposit payment methods are final. If any changes are made in payment/deposit method, you will be charged a 6% service charge.
- Credit Card Accounts: Credit Card Authorization forms and instructions are available on our website ([www.westerncostume.com](http://www.westerncostume.com)). We must receive this form and copies of your credit card and ID before we can begin work on your order.
- Cleaning Fee: A cleaning fee equal to 15% of the rental amount total is charged on all rentals.
- Not Available For Rental: Police, Military, Postal Workers, Religious, KKK, Nazi or Middle Eastern costumes.
- Security Deposits: A security deposit equal to three times the amount of your rental is required at the time of rental for all rentals. Credit cards are the only acceptable method of payment for security deposits on rentals. Security deposits are processed as an “authorization only” at the time of rental. The funds do not leave your account and the authorization will drop off automatically in two to ten business days depending on your bank’s policies, although there may appear to be a hold for the amount of your security deposit during that time.
- Rental period is for the month of October. Rentals are due back on the first week after Halloween.
- Return your costume to the Shipping>Returns Department located at the far end of our loading dock. Please bring your copy of your rental contract with you in order to facilitate your return and have all costume pieces on the hangers supplied at the time of your rental.

**SAFETY FIRST:** This is not a self-serve facility; all visitors must be accompanied by a costumer at all times. Visitors are not permitted on warehouse ladders.