



WESTERN COSTUME COMPANY
11041 Vanowen Street
North Hollywood, CA 91605

HALLOWEEN STORE

<http://westerncostume.com/rentals/halloween>

Halloween store information line: (818) 508-2147 or email us

Halloween@westerncostume.com

- We gladly accept Cash or a major credit card for all rentals.
- A valid Driver's License and a security deposit placed on a major credit card are required.
- The security deposit is equal to two times the rental amount.
- We do not accept personal checks.
- Prices may vary.
- You can keep your costume for the entire month of October.
- All Halloween Store Rentals are due back no later than November 4th.
- Starting November 7th late fees apply at \$15 per day, per costume.
- A separate policy applies to rental inside our warehouse. (Listed below)

HALLOWEEN RENTAL FOR WAREHOUSE

- **By appointment only.** Please call 818-508-2174 or email bconstantine@westerncostume.com to schedule your appointment.
- **Costumer Fee** – There is a \$45.00 per hour labor fee required to have one of our in-house costumers to pull your order and do your fitting. There is a one hour minimum fee although depending on your needs your order may take more than one hour. This fee is charged whether you rent items with us or not.
- **Minimum Costume Rental:** \$100.00 plus labor, any alterations, and cleaning fees.
- **Valid Photo I.D.** is required for ALL rentals.
- **Payment:** We gladly accept cash, VISA, MasterCard, American Express and Discover Card for all rentals. We do not accept personal checks.
- **Credit Card Accounts:** Credit Card Authorization forms and instructions are available on our website at www.westerncostume.com under “policies” at the top of the page. **This form and copies of your credit card and ID must be received before we can begin work on your order.**
- **Cleaning Fee:** A cleaning fee equal to 15% of the rental amount total is charged on all rentals.
- **Rental period** is for the month of October. Rentals are due back on the first week after Halloween.

- **Not Available For Rental:**
Police, Military, Postal Workers, Religious, KKK, Nazi or Middle Eastern costumes.

A SECURITY DEPOSIT IS REQUIRED for all rentals.

- A security deposit equal to three times the amount of your rental is required at the time of rental.
- Credit cards are the only acceptable method of payment for security deposits on rentals.
- Security deposits are processed as an “authorization only” at the time of rental. The funds do not leave your account and the authorization will drop off automatically in two to ten business days depending on your banks policies, although there may appear to be a hold for the amount of your security deposit during that time.
- **All rental fees are payable upon costume rental.** Rental/deposit payment methods are final. If any changes are made in payment/deposit method, you will be charged a 6% service charge.
- **Returns** are accepted in our Shipping/ Returns department located at the far end of our loading dock. Please bring your copy of your rental contract with you in order to facilitate your return and have all costume pieces on the hangers supplied at the time of your rental.

SAFETY FIRST!

- This is not a self-serve facility; all visitors must be accompanied by a costumer at all times.
- Visitors are not permitted on warehouse ladders.